

The Meublé de Tourisme classification in Tignes

Rate your apartment

In France it is not compulsory for a furnished holiday let to be officially classified before it is rented. It is, however, recommended as it gives the property owner several advantages.

There are 5 different categories ranging **from 1 to 5 stars. The classification is valid for 5 years.**

Price: €108 (incl VAT) per property valid for 5 years

Each property owner is free to choose the organisation they would like to carry out the classification.

What are the advantages of classification for you?

- **Have the officially recognized "Meublé de tourisme" status**

The classification is valid for 5 years and gives your clients a guarantee about the standards of their holiday accommodation, based on French national criteria.

- **Fix the rate of the "taxe de séjour" (tourist tax) payable for your rentals**

Tourist tax is payable by visitors aged 18 and over (the property owner is responsible for paying the tax due to the local mairie (town hall)). In Tignes, this tax is used to finance policies relating to tourism and the promotion of the resort.

The rate payable depends on your "Meublé de tourisme" Classification:

- Not rated: 5.5% of the rental price per night
- 1*: €0.83 per night per person
- 2*: €0.99 per night per person
- 3*: €1.65 per night per person
- 4*: €2.48 per night per person
- 5*: €3.30 per night per person

- **More effective promotion**

The star rating is easily understood by both French and international clients.

- **Be able to accept "Chèques-Vacances" (holiday vouchers)**

Once your furnished holiday let has been classified, you are entitled to free membership of the National Agency for Chèques-Vacances (ANCV). You can then accept "chèques-vacances" from your clients, which is a secure means of payment for you and an advantageous way for your clients to pay for their holiday accommodation.

- **Tax advantages:**

- 71% allowance of tax advantages for 5 years in France

Income from the rental of a furnished holiday let (classified from 1* to 5*) is deemed a commercial activity, and is taxable in the category of industrial and commercial profits. If the revenue from your furnished holiday let does not exceed €82,200 a year, the taxable income is calculated as revenue, and you will receive a tax allowance of 71% (instead of 50% for unclassified furnished holiday lets).

- Exemption from the CFE ("cotisation foncière des entreprises")

For more information about this tax exemption, please contact your tax office.

How to proceed

1. Request the complete **Customer File** from the Property Owners Department or download the relevant documents from <https://en.tignes.net/professionnal-contents/partnership>, namely the ratings criteria and the classification request (to fill in to ask for the "meublé de tourisme" classification).
2. **Choose the rating you wish for your property** – please refer to the ratings criteria to help determine the appropriate number of stars to request. Please also confirm the number of beds that you wish to be included in your classification.
3. Return the **completed paperwork** to the Property Owners Department (original or scanned copies).
4. Assuming your paperwork is in order, we will **arrange a date with you** for the classification visit. The visit will take place within 3 months of receipt of your completed paperwork.
5. Before the visit, please **prepare your accommodation** so that it is guest-ready (please refer to the tips given later in this document).
6. During the visit, the **evaluator will check** whether **your property** complies with the classification table.
7. After the visit, the evaluator will give a **positive or negative response to your request**. The inspection report and classification table will be sent to you by email (within one month of the visit). You will then have 15 days to contest the classification.

Complaints

An owner has the right to lodge a complaint against the organisation that carried out the classification visit of their accommodation using the form prescribed for this purpose. You can obtain a copy of this form on request at either the Property Owners Department or the reception of the Maison de Tignes. The complaints handling procedure has been implemented as part of Tignes Development's Tourism Quality accreditation.

You can also send the details of your complaint by email to proprietaires@tignes.net.

If you receive a complaint from one of your rental clients, you must deal with the complaint promptly. We recommend that owners respond within 14 days to any complaint, sending a copy of your response to the Property Owners Department as well as keeping a copy of your exchange with your client.

Data Protection

Law n° 78-17 of 6th January 1978 relating to data protection, files and freedoms applies to the classification process. It guarantees your right of access and rectification of this data with the secretarial team of the mairie (town hall) of the town where the declaration was made. The data collected may be subject to processing on behalf of the municipality of the place of declaration for the purpose of establishing a list of furnished of tourism in accordance with the provisions of Article D. 324-1-1 of the Tourism Code.

You authorize the Property Owners Department to retain your information for the time necessary for follow-up of your file.

The criteria for the rating

The classification is determined by looking at a total of **112 test criteria**, divided into three major categories:

- Facilities and amenities
- Customer services
- Accessibility and sustainable development

The classification operates on a point system, with each criterion being assigned a certain number of points. Some criteria are mandatory, whereas others are optional.

To achieve the category applied for, the property must obtain a minimum number of the obligatory points as well as having a number of the optional items.

Some tips to prepare your property before the visit

Make sure your apartment is clean and tidy, and generally set up as if it was ready for a guest arrival.

For a property to be classified for more than 6 people, it must comprise a minimum of 2 bathrooms and 2 toilets.

For smaller properties for one or two people, the living space must be at least 9m² when there is a separate kitchen, or at least of 12m² if there is a kitchenette. If this is not the case, the classification will be refused.

- **General amenities:**

- Check all light bulbs are working throughout your property.
- Have matching good quality (not wire) coat-hangers in all wardrobes.
- Have enough seating for the number of people you wish to have your property classified for.
- Check the batteries are working in any remote controls so that the television and other electronic devices can be checked to be working.
- Make sure there is matching cutlery and crockery in sufficient quantities for the number of occupants (so if you want to be classified for 6 people, you need at least 6 complete and matching sets).

- **Recommended equipment (as a minimum):**

- Cleaning equipment: a mop and bucket, a vacuum cleaner or equivalent equipment, an iron and ironing board (nb if even one of these items is missing, you will get zero points)
- Washing line or clothes airer
- Hairdryer in each bathroom
- Pressure cooker, steamer or casserole
- Coffee machine (can be either mechanical or electric)
- Kettle
- Toaster
- Kitchen bin with lid
- Mattress protectors on all beds
- 1 pillow per person (2 pillows per person for 3* - 5*) and either 2 blankets or 1 duvet per bed

- **Customer services**

- Have leaflets and brochures available (in both French and foreign languages) containing useful and up-to-date local tourist information,
- If there is no internet access in the accommodation, let your clients know that they can rent a "hippocketwifi" from the Maison de Tignes le Lac welcome desk (see leaflet).

- **Accessibility and sustainable development**

- Facilitate recycling (have a recycling bin/container available)
- Have low energy (LED) light bulbs,
- Provide general information for your clients about what environmental actions they can take during their stay (see the enclosed document),
- Use environmentally friendly cleaning products

Don't forget that you must declare your rental property at the Tignes mairie (town hall).

The taxe de séjour (tourist tax) declarations must be made online at <https://taxesejour.tignes.net/>

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